

2023 NEWSLETTER



New Year- New Info? We know sometimes things change and to provide the best service to our customers, updated account information is a necessity. New phone number? New debit/credit card? New email address? Contact us today to make sure we have all the most current info for your account! 610-683-7086

Save Money & Protect the Environment! We are always striving to REDUCE>REUSE>RECYCLE and now you can too! For a limited time receive a one-time credit up to **\$10** on your next invoice. Simply sign-up for paperless billing and/or auto-pay. Call our office for details!

2022-23 Annual Holiday Pick-Up Schedule

- For Dec 25th 2022 and Jan 1st 2023 we will be observing the holidays on Monday Dec 26th and Monday Jan 2nd. All service for all customers will be delayed by one day these weeks.
- If a holiday falls on a **weekday**, all service for that week will have a 1 day delay. For example, if your service is on a Friday, your service will then be done on Saturday.
- Holidays that we do not provide service on are: Memorial Day, 4th of July, Labor Day, Thanksgiving Day, Christmas Day, New Year's Day.
- Therefore, each of the holidays listed above will create a 1 day delay in service during those weeks.



Weather Delays ?

With the Winter season fast approaching please be advised that bad weather can impact your pickup.

Weather delay info can be found easiest on our Facebook page @LeckWasteServices. We appreciate your patience during inclement weather as we continue to strive to give you the best service as safely as possible. In case of inclement weather, trash should still be out by 6:00 am on your scheduled collection day, and left out until we pick it up. Unfortunately, we are not able to come back if your trash is not out when we come through. Please note that there is no refund or credit given to any customer due to inclement weather or road closures.

If your trash is not hauled by 5:00 pm on your collection day please check our Facebook page for delay details or email us at admin@leckwasteservices.com, and we will get back to you promptly. As always, feel free to call the office with any questions or concerns.

2023 RESIDENTIAL GUIDELINES

PICK UP TIME: Please have all trash out the night before on your collection day in order to not miss the truck. Service times may vary from week to week depending on weather conditions, vacations, holidays, truck issues, etc. Thank you for your cooperation in this matter.

LIMIT: Limit of 6 plastic bags or (6) 33 gal garbage cans or the equivalent will be accepted each week plus 3 bags or bundles of yard waste. Branches must be cut into 3 ft lengths and tied into a bundle not weighing more than 50 lbs. Please call the office to make arrangements in advance for additional trash service needed that exceeds the weekly limit. Price quoted is for a single family dwelling only. Please do not permit your relatives, friends or neighbors to bring their trash to your property for disposal.

UNACCEPTABLE ITEMS: NO paints, motor oils, chemicals, solvents, gasoline, kerosene, explosive or radioactive materials, or any liquid or solid hazardous waste permitted. Please visit www.co.berks.pa.us/swa for free disposal information. Click on Hazardous Waste Collection of the current year for information.

ASH: DO NOT put burnt materials or ashes out for collection until they have cooled for at least (10) ten days.

RECEPTACLES: Receptacles used for the disposal of refuse shall be made of metal or plastic, be water tight and have a tight fitting cover and shall not weigh more than 50 lbs when filled. One 64 gallon or 96 gallon trash toter will be provided upon request with a signed service agreement on file.

BULK ITEM PICK-UP: There is a separate charge for all bulk items. Please call our office prior to putting out bulk items to make payment arrangements for bulk items. Bulk items that can be picked up curbside including furniture, large items, carpet etc. (All Appliances are DROP-OFF only)

BULK ITEM DROP-OFF: Customers also have the option to drop off bulk items and appliances at our office for a reduced fee from 8am- 4pm, Monday through Friday.

ELECTRONICS: Electronics cannot be disposed of in the trash. Customers may recycle electronics for an additional fee at our office from 8am-4pm, Monday - Friday. Electronics are classified as: televisions, computer monitors, printers, keyboards, computer towers, laptops, VCR and DVD players, etc. DO NOT tear apart electronics as they will not be accepted for recycling. Please call our office at 610-683-7086 for more information.

OFFICE HOURS AND CONTACT INFORMATION

Office Hours are Mon-Fri 7am to 5pm with Drop-Off's only until 4pm!
Saturday & Sunday- Closed.

If you have any questions about your service please call our office at 610-683-7086 or email us at: admin@leckwasteservices.com

ADDITIONAL RESIDENTIAL INFORMATION

Non-Acceptable Recycling Items:

- Plastic grocery bags
- Shredded paper
- Food-soiled items (ex. greasy pizza boxes)
- Plastic flower pots
- Clear dome covers from takeout food trays
- Microwaveable food trays
- Wax paper/wax cardboard
- Paper towels/napkins
- Electronics
- Mirrors
- Magnetic strips
- Polystyrene foam (Styrofoam)
- Ceramics
- Light bulbs/window glass



Past Due Account Notice: Service will be suspended for any customer delinquent in payment. There will be a \$30.00 charge to reinstate service once the account is brought current. Payments are always due in advance. There is no credit issued for suspended service.

Returned Check Fee: If a check is returned from our bank because of insufficient funds, uncollected funds, overdrafts, stop payments, etc. a \$30.00 fee will be added to your account.

Advanced Payments: If a customer pays more than the amount of their normal billing period, it will be held on their account as a credit. Paying in advance does not guarantee the price for the year.

Service Cancellation: Customers who wish to cancel service may do so in accordance with the terms and conditions outlined in their service agreement. Only customers who move out of our hauling area with a forwarding address will be allowed to cancel service with no limitations.

NEW Payment and Billing Options

ONLINE BILL PAY! Just go to Leckwasteservices.com. You will need your account number and access code which are both shown on your invoice. We accept VI, MC or DS and ECH (online check).

PAPERLESS BILLING! We are happy to offer paperless billing. If you would like to receive your invoice by email, please send a request to billing@leckwasteservices.com.

PAY BY MAIL! When remitting your payment by mail; please always include the top portion of your invoice and send to Leck Waste Services, 237 Jacksonville Rd, Ivyland PA 18974.

SEPTIC SERVICE



EARLY BIRD SPECIAL!

Is your septic tank due to be pumped this year? Some townships mandate a septic pumping to keep you on cycle. Or maybe it is just routine maintenance?

Receive a **\$25 credit** towards your invoice if you schedule your septic appointment cleaning before May 1 2023.

GET A QUOTE TODAY

Fast, Reliable and Courteous Service - Call 610-683-7086 or Email admin@leckwasteservices.com



Portable Toilets Handicap Accessable Toilets Hand Wash Stations

Looking ahead to 2023. Hopefully this year brings many reasons to celebrate! Wedding? Graduation? Birthday Party? Keep us in mind for all of your Portable restroom needs. Call for pricing and availability! We offer portable toilets and handicap-accessible toilets. We also offer portable hand wash sink stations. With service you can trust and great pricing!



Contact us at 215-675-8000 option 3 or
Admin@leckwasteservices.com

Roll-Off Dumpsters for Residential Use

Roll-off dumpsters are often used for commercial, industrial or demolition projects. Residential customers find them useful for house clean outs or small remodeling and improvement projects. We provide a wide variety of sizes, ranging from 6 cubic yards to 40 cubic yards.



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'Like' us at Leck Waste Services

For Changes in Your Service, Inclement Weather
Alerts and Environmental News!